

W-04254A-12-0204  
W-04254A-12-0205  
W-04254A-12-0206  
W-04254A-12-0207

ORIGINAL



0000142190

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108368

Date: 2/7/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Arizona Corporation Commission

Complaint By: Judy

Cooper

DOCKETED

Account Name: Judy Cooper

Home: FEB 08 2013

Street:

Work: (000) 000-0000

City: Lale Montezuma

CBR:

State: AZ Zip: 86342

is: Home

Utility Company: Montezuma \*\* Rimrock Water Company, L.L.C.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

W-04254A-12-0204

WATER

02/06/13

Ms. Cooper has a long history with the Company being a prior employee. Customer states that the owner, Patsy Olen, was supposed to have an arenic treatment plant back in 2007. She also currently has an illegal well. Company wants an 115% rate increase that is unjustified. The Company does not follow the ACC rules and does not treat customers fairly. Company wants to install a 30,000 gallon tank next to customers house

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/7/13 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 2/7/2013

Opinion No. 2013 - 108368

2013 FEB - 8 P 1:28

RECEIVED